

Child Welfare Service Performance Indicators – Catholic Children’s Aid Society of Toronto

Safety Outcome - Recurrence of Child Protection Concerns in a Family after Ongoing Protection Services Were Provided

Definition:

The percentage of family cases closed at ongoing protection in a fiscal year that were re-investigated within 12 months after closing where the child protection concerns were verified.

Why is this Measure Important?

Closing a case following ongoing services suggests that child protection concerns have been addressed and no longer require ongoing Children’s Aid Society involvement. However, at the conclusion of Children’s Aid involvement, many families continue to receive supportive services from other agencies in the community. This measure is important for further understanding of those families that return to a Children’s Aid Society with verified protection concerns and those that do not, in terms of the families’ willingness to work with agency, the emergence of new child protection concerns not present at the time of closure, the level of engagement and intensity of the services offered, as well as the risks, strengths and needs of children and families.

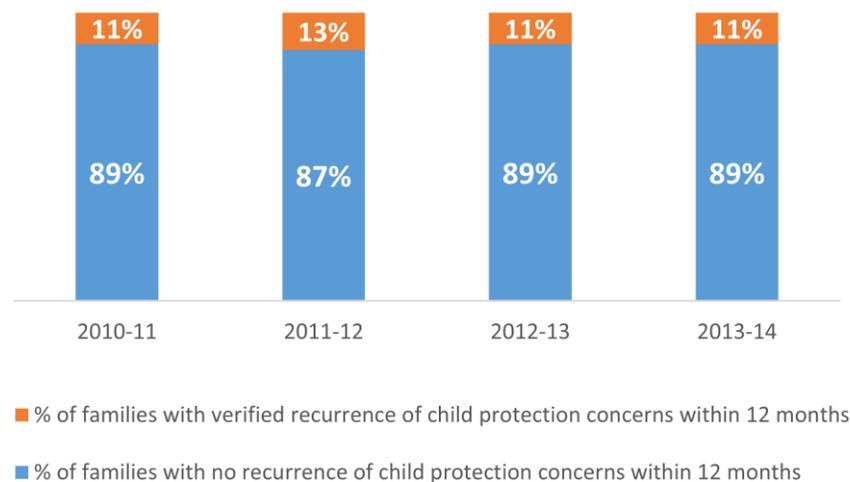
Limitations of the Data:

The data do not identify whether it is the same child who experienced a recurrence of protection concerns; only that protection concerns have been verified again in the same family. A case may return with different protection concerns than those originally identified. Data represent only those families reported to a CAS and do not include protection concerns that are not reported or not identified.

Key Considerations

There is no agreed-upon benchmark for the “acceptable” level of recurrence. While a lower level is generally desirable, the rate of recurrence is unlikely ever to be 0% for a variety of reasons, including the chronic nature of many of the struggles experienced by families commonly known to the child welfare system, e.g., poverty, substance abuse and mental health problems. Furthermore, the reconnection of some families with the child welfare system can be in and of itself a protective factor to children whose families are connected with necessary supports.

Recurrence of Child Protection Concerns in a Family after Ongoing Protection Services were Provided*



Results:

Data suggest that the majority, 87-89% of families, do not return for service within 12 months of service closure. A minority of families return to the Catholic Children’s Aid Society of Toronto with verified child protection concerns within 12 months: between 11-13% in each of the years under review.

These data have been compiled and analyzed by the University of Toronto, Factor-Inwentash Faculty of Social Work through the Ontario Child Abuse & Neglect Database System.

*Data have been rounded up to the nearest whole number.